

BOIL WATER NOTICE

The Town of Osoyoos will inform affected properties by mail with a Boil Water Notice within the last two weeks of March. Should you NOT receive a Boil Water Notice, you have now been connected to the Domestic Water Service.



For details on the annual Boil Water Notice as well as affected properties, please visit, www.osoyoos.ca/latest-news

Should you still be serviced by the Agricultural Irrigation System 8 or 9, please ensure that you are adhering to the following recommendations:

- Water intended for drinking, washing ready-to-eat fruits and vegetables, making beverages or ice, or brushing teeth should be **boiled for one minute**.
- Please notify tenants, visitors, or other building occupants of the boil water notice.



EARLY/LATE IRRIGATION APPLICATION

Unless otherwise advertised* the regular irrigation season runs annually from April 15 to September 30.

Application and Fees are to be processed at Town Hall.

- **Early Water from April 3 to April 14***
- **Late Water from October 1 to October 31***

Anyone who does not abide by Bylaw No. 1357 could be liable to a fine of up to \$2,000 for each offence.

WATER DISTRICT BYLAW 1357

Please refer to Schedule "F" of the Osoyoos Water District Rates and Regulations Bylaw No. 1357.04 for more information.

Sprinkling is only permitted at residential, commercial, and other non-agricultural properties as follows:

Even numbered addresses: Watering is only permitted on Saturday, Tuesday, and Thursday

Odd numbered addresses: Watering is only permitted on Sunday, Wednesday, and Friday

The following are exempt from restrictions:

- Watering of public sports playing fields, turf farms, and golf courses;
- Watering of flower and vegetable gardens, decorative planters, shrubs, and trees using micro-irrigation, drip-irrigation, or a hose with an automatic shut-off nozzle;
- Commercial car washes so long as each vehicle wash does not exceed 57 L of water.
- Under authority of permit issued (by the Town of Osoyoos) under this bylaw.



Do routine inspections.

Periodically check your sprinklers to make sure everything is working properly.

FLOW CONTROL VALVE PROGRAM

- The Town of Osoyoos allows 8.25 US Gallons/per minute/per acre.
- The Town of Osoyoos currently has a **Flow Control Testing Program** to ensure the proper amount of flow to each orchard or vineyard.

The Town of Osoyoos has the right to test any flow control valve at any time.

Have you signed up for eNews!

Please go to the Town webpage www.osoyoos.ca and click on the eNews button on our home page. Enter your name and email address.

INVOICE/BILL PAYMENTS

Utility Water bills are issued annually. **Payments are to be received by August 15, 2023 @ 4:30pm.**



The Town accepts **Interac / Debit, Cash, Cheque, e-Transfers, and NOW Credit Cards**. For more information on how to pay by credit card, refer to the enclosed brochure or visit <https://www.osoyoos.ca/content/pay-credit-card>.

Payments can also be made through your **financial institution** by **Phone** or the **Internet**.

- **Amounts outstanding after August 15 will be subject to a 10% penalty.**
- After December 31, 2023, any outstanding amounts will be subject to an additional 10% penalty and deemed to be in arrears with respect to the property.
- Effective January 10, 2024, the unpaid balance is then transferred, as utilities in arrears, to the property tax roll maintained by the Province.

It is the owner's responsibility to notify the Town in writing when any changes or modifications are made to the premises that may affect water utility rates.

The Town of Osoyoos must be notified of any mailing address changes/updates.

INVOICE INQUIRIES

Jim Zakall, Director of Finance
250.495.6515 jzakall@osoyoos.ca

Kahlua Gordin, Senior Accounting Clerk
250.495.4614 kgordin@osoyoos.ca

Tammy Derbyshire, Accounting Clerk
250.495.4612 tderbyshire@osoyoos.ca

WATER SERVICES CONTACT INFORMATION

Town of Osoyoos

Operational Services

11500 115 Street, Box 3010

Osoyoos BC V0H 1V0

(T) 250.495.6213

(TF) 888.495.6515

(E) pubworks@osoyoos.ca

“After Hours” Emergency Contact

(C) 250.498.7676

Claude Moreira, Water Councillor

(H) 250.495.7808

Bob Appleby, Water Councillor

(H) 250.495.2738

ADDITIONAL GOVERNMENT CONTACTS

Okanagan Basin Water Board

1450 KLO Road

Kelowna BC V1W 3Z4

(T) 250.469.6270 (F) 250.762.7011

(E) info@obwb.ca (W) www.obwb.ca



Ministry of Environment (Water Stewardship)



Please visit this website for information relating to preparing and responding to drought.

<https://www2.gov.bc.ca/gov/content/environment/air-land-water/water/drought-flooding-dikes-dams/drought-information>

DISCOLOURED WATER

You may be experiencing discolored water due to the increased water usage that occurs in the spring, don't be alarmed.

- Run a cold faucet (preferably an outside tap) for about 10-15 minutes or until the water is clear.
- Do not use a hot water tap, as doing so may draw sediment into your hot water tank.
- Do not choose a faucet with a water filter connected to it, as sediment may clog the filter.
- Please refer to “Boil Water Notice” section.



WATER FOR AGRICULTURE

Get helpful information on agricultural best practices and water management from waterbucket.ca and farmwest.com:

- Use their [Irrigation Scheduling Calculator](#) to help plan your irrigation schedule.
- Use their [Climate Calculator](#) to make use of real time weather data.
- The [Water Balance Model](#) promotes a watershed-based approach that manages the natural and built environments as integrated components of the same watershed.

WATER RATES AROUND THE VALLEY

The following is a list of irrigation rates from other irrigation districts as of April 2023:

Summerland	\$212.38/acre
Osoyoos	\$265.95/acre
Oliver	\$265.50/acre-high pressure
	\$152.80/acre-low pressure
Naramata	\$298.00/acre

AGRICULTURAL IRRIGATION SYSTEMS



Agriculture Irrigation Systems 8 & 9

March 2023

Town of Osoyoos

8707 Main Street, Box 3010

Osoyoos BC V0H 1V0

(T) 250.495.6515

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